3 Steps to the EPM Main Menu

Step 1. Assess Citrix Receiver/Workspace
- University Help Desk (7-6000)
- UofU Pulse Install Citrix Guidance (Linked)
- Citrix Receiver Installation via UofU website (Linked)

Does your computer have a compatible version of Citrix Receiver installed? Your computer should have a compatible version of Citrix Receiver installed for the EPM icon to launch properly.

Contact the Help Desk at 7-6000 with Citrix Receiver Client issues or installation assistance.

FYI...Downloading “Citrix Workspace” is now encouraged

Step 2. Log into the Citrix Portal

Insert Citrix Portal URL into

URL: access.med.utah.edu

= UNID & PWRD SAME AS CIS

Step 3. Find & Click EPM Icon

After Clicking EPM, should see this “Starting” screen pop up...

Nothing popping up after patiently waiting? Contact the Help Desk at 7-6000

Arrival

Ignore this Screen (Click “X” or “Close”)